

## CA-PMM

**Project Name:** Strategic Offender Mgmt System (SOMS)

**OCIO Project #:** 5225-113

**Department:** CA Dept. of Corrections & Rehabilitation

**Reporting Period:** From: 6/6/09 To: 7/7/09

## Sponsor to Executive Committee

### Summary Milestones and Highlights

| <b>Project Milestones:</b><br><i>List key milestones and their dates from the project schedule. Explain in issues section if a milestone's status is behind.</i> |             |               |           |  |                |
|--|-------------|---------------|-----------|--|----------------|
| Milestone  | Target Date | Forecast Date | Status    | If Delayed, Impact to Implementation Date  | Date Completed |
| Create Baseline Project Implementation Schedule  | 6/1/09      | 8/15/09       | Delayed   | Release 0 - Electronic Records Management System (ERMS) and Release 1A (R1A) schedules reviewed with project team. |                |
| Complete State-Wide Solution Demonstrations  | 7/15/09     | 7/15/09       | On Target | Revising objectives of the state-wide demos and associated schedule.   |                |
| Begin C-File Back File Conversion  | 10/5/09     | 10/5/09       | On Target |  |                |

| <b>Variances</b><br>Check the appropriate box for each project element listed below. Please describe the actions you plan to take for those items marked "Caution" or "Significant Variance".<br><i>* Priority of schedule, scope, budget, and quality from Final Ranking established in the Priority Analysis</i> |                |                  |                              |  |
|--|----------------|------------------|------------------------------|--|
|  | On Plan<br><5% | Caution<br>5-10% | Significant Variance<br>>10% | Action Required  |
| Schedule   | x              |                  |                              |  |
| Milestones   | x              |                  |                              |  |
| Deliverables   | x              |                  |                              |  |
| Resources  |                | x                |                              | Continue recruitment for unfilled positions and seek to leverage resources available from business partners.                                     |
| One Time Cost  |                | x                |                              | Determine additional funding requirements to address systems integrator / project staffing deficiencies and potential sources to secure funding. |
| Continuing Cost  |                | x                |                              | Monitor budget reduction activities and begin planning for shortfall.  |

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Committee****Monitoring Vital Signs Scorecard**

| Vital Sign  | Variance                | Value | Your Score | Score Justification  |
|---|-------------------------|-------|------------|--|
| 1. Customer Buy-In                                  | High Degree of Buy-In   | 0     | 0 Green    | User Project Managers are key project participants in the project. Additionally, site visits and requirements gathering efforts include representatives from varying institutions. |
|   | Medium Degree of Buy-In | 1     |            |  |
|   | Low Degree of Buy-In    | 2     |            |  |
| 2. Technology Viability                             | Strong Viability        | 0     | 0 Green    | The selected SOMS solution is based off of similar solutions implemented in other state correctional systems and meets 90% of the functionality out of the box.                    |
|   | Medium Viability        | 1     |            |  |
|   | Weak Viability          | 2     |            |  |
| 3. Status of the Critical Path (delay)              | <5%                     | 0     | 0 Green    | Although the multi-year project schedule has not yet been delivered, early phase schedules are under way and support ongoing work efforts to ensure project progress.              |
|   | 5% to 10%               | 1     |            |  |
|   | >10%                    | 2     |            |  |
| 4. Cost-to-Date vs. Estimated Cost-to-Date (higher) | <5%                     | 0     | 0 Green    | Current budget numbers indicate a minimal variance from initial estimates.   |
|   | 5% to 10%               | 1     |            |  |
|   | >10%                    | 2     |            |  |
| 5. High-Probability, High-Impact Risks              | 0 to 3                  | 0     | 0 Green    | Very few risks have been deemed high-probability / high-impact risks. Those identified to date include budget reductions and shortfall in personnel.                               |
|   | 4 to 6                  | 1     |            |  |
|   | >6                      | 2     |            |  |

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|  |                                  |   |   |       |  |
|--|----------------------------------|---|---|-------|--|
| 6. Unresolved Issues<br>(on time resolution) | On time                          | 0 | 0 | Green | Frequent status reports and meetings track early-identified issues and related action items to avoid unresolved issues.  |
|  | Late with no impact              | 1 |   |       |  |
|  | Late impacting the critical path | 2 |   |       |  |
| 7. Sponsorship Commitment                    | Fully engaged                    | 0 | 0 | Green | The SOMS project sponsors remain informed, engaged, and in attendance of regular meetings to ensure project success.   |
|  | Partially engaged                | 1 |   |       |  |
|  | Inadequate engagement            | 2 |   |       |  |
| 8. Strategy Alignment                        | Strong alignment                 | 0 | 0 | Green | The SOMS solution aligns with the department's strategic goals to increase efficiency and effectiveness of operations required to ensure safety of offenders, public, staff and law enforcement agencies.                                |
|  | Partial alignment                | 1 |   |       |  |
|  | Weak or no alignment             | 2 |   |       |  |
| 9. Value-to-Business                         | Strong                           | 0 | 0 | Green | The SOMS solution adds business value by moving from paper-based manual processes to an electronic system, providing easy access to institutional data, supporting metrics analysis / reporting, and lowering long-term personnel costs. |
|  | Medium                           | 1 |   |       |  |
|  | Weak                             | 2 |   |       |  |

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|  |                               |   |   |        |   |
|--|-------------------------------|---|---|--------|---|
| 10. Vendor Viability (provide rationale for the rating in the field following the scorecard) | Strong                        | 0 | 0 | Green  | The vendor was selected using a thorough and complete RFP and procurement process. HP / EDS is a global systems integrator with a solid financial portfolio, proven track record, and multiple demonstrated successful implementations of similar corrections solutions in other U.S. states. |
|  | Medium                        | 1 |   |        |   |
|  | Weak                          | 2 |   |        |   |
| 11. Milestone Hit Rate (rate of achievement as planned)                                      | >90% on time                  | 0 | 0 | Green  | While schedule development is underway, the project team continues to make progress according to initial estimates.   |
|  | 80-90% on time                | 1 |   |        |   |
|  | <80% on time                  | 2 |   |        |   |
| 12. Deliverable Hit Rate (rate of production as planned)                                     | >90% on time                  | 0 | 0 | Green  | While schedule development is underway, the project team continues to make progress through ongoing submission of project deliverables.   |
|  | 80-90% on time                | 1 |   |        |   |
|  | <80% on time                  | 2 |   |        |   |
| 13. Actual vs. Planned Resources   | >90% assigned and available   | 0 | 1 | Yellow | Resource shortfalls continue to challenge the SOMS project due to budget reductions, state-imposed furlough days, and limited resource pools.   |
|  | 80-90% assigned and available | 1 |   |        |   |
|  | <80% assigned and available   | 2 |   |        |   |
| 14. Overtime Utilization (% of effort that is overtime)                                      | <15%                          | 0 | 0 | Green  | Overtime utilization is not yet a factor of the SOMS project.   |
|  | 15-25%                        | 1 |   |        |   |
|  | >25%                          | 2 |   |        |   |

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|                        |                      |   |            |   |
|------------------------|----------------------|---|------------|---|
| 15. Team Effectiveness | Highly Effective     | 0 | 0<br>Green | A cooperative, collaborative, and effective project culture is developing as the project moves from the storming to the norming phase of the project evolution. |
|                        | Moderately Effective | 1 |            |   |
|                        | Ineffective          | 2 |            |   |
| Total                  |                      |   | 1 G        |   |

Green = 0 - 8

Yellow = 9 - 19

Red = 20+

### Vendor Viability Rating Rationale

The vendor was selected using a thorough and complete RFP and procurement process. HP / EDS is a global systems integrator with a solid financial portfolio, proven track record, and multiple demonstrated successful implementations of similar corrections solutions in other U.S. states.